

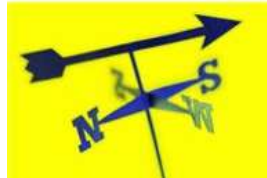


NH Hospital is a
SMOKE FREE Facility.

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Please observe good hand hygiene to prevent the spread of infections. Hand sanitizer dispensers are posted throughout the facility for your use. If you are coughing or sneezing, please wear a mask available at the Kiosk.
Masks are required during the pandemic.

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Directions:

From Interstate 93, north or south, take Interstate 89 north to Clinton Street, exit 2. Turn right onto Clinton Street. The main entrance to the hospital is the first left after the second traffic light and before the Concord District Court.

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How to contact us:
New Hampshire Hospital
36 Clinton Street
Concord, NH 03301
603-271-5300
<http://www.dhhs.nh.gov/dcbcs/nhh>

Revised 3-7-22



Visitors' Guide

Our Mission

New Hampshire Hospital's mission is to provide care and compassion for citizens with severe and persistent mental illness whom require inpatient psychiatric care.

Visitors' Information



- ⦿ Patients have the right to refuse a visit at any time.
- ⦿ Visiting hours for adults are 12 noon to 8 pm daily except for the Inpatient Stabilization Unit, which are 4 - 8 pm daily. Visiting protocols may vary during a pandemic. The treatment team can help.
- ⦿ Children 17 and younger must be accompanied by a responsible adult. Children younger than 13 may not visit on a patient care unit.
- ⦿ For the safety of our patients and staff all visitors will be required to go through the walk-through metal detector.
- ⦿ All carried items including bags, briefcases, etc. may be searched before they come into the building.
- ⦿ All visitors shall sign in at the Information Kiosk or with the State Office Complex Police and indicate who they intend to visit on the unit.
- ⦿ Positive identification shall be required of all visitors for every visit except for professional staff and children under the ages of 18. Visitors shall be furnished with a Visitor's Pass which they shall display on their person while at the Hospital, and is required prior to being allowed on a unit. Any visitor who attempts to gain access to a unit without a pass shall be directed to the Information Kiosk for further assistance. The Visitor's Pass must be returned upon leaving, at which time the identification they provided shall be returned. COVID 19 vaccine cards are required during the pandemic.

- ⦿ No alcoholic beverages or drugs of any kind, including over the counter drugs, other than those legally prescribed by the attending physician, shall be allowed on the units.
- ⦿ Contraband is not allowed in the building and includes, but is not limited to, illegal substances, drug paraphernalia, alcohol, weapons, toxic substances, explosives, cigarettes and tobacco products, pipes, matches and lighters, any items made of glass, ceramic or metal with sharp edges, cutting implements such as knives, scissors, nail clippers, disposable razors or blades, knitting needles or any other article that may be dangerous to patients. These items will be turned in to the Campus Police.
- ⦿ Electronic/audio/video equipment, including cellular telephones and cameras will not be allowed in the Hospital except by professional staff.
- ⦿ The IEA and Probate Hearings are held at NHH. Please check in at the Information Kiosk for directions.
- ⦿ An ATM machine is available in the cafeteria.
- ⦿ Cafeteria Hours are:
 - Monday - Friday**
Breakfast 7 - 9:30 am
Lunch 11 - 2:00 pm
Dinner 4 - 6:30 pm
 - Weekend**
Breakfast 7 - 9:30 am
Lunch 11 - 2:00 pm



- ⦿ There are vending machines available in the cafeteria.